# DrivePro™
## Extended Warranty Program

### The best drives deserve the best protection

Danfoss has been producing drives and supporting customers longer than any other VFD manufacturer in the world. VLT® Drives produced by Danfoss are known for reliable, dependable performance. To ensure ongoing customer satisfaction, Danfoss has developed the Danfoss DrivePro™ Extended Warranty program.

Given the rigors and challenges faced in today's facilities and applications, even the best performing VFDs need protection. Combining the reliability and dependability of Danfoss products with professional and effective DrivePro™ service programs ensures maximum up-time and eliminates unplanned expenses. The DrivePro™ Extended Warranty offers the comfort of knowing Danfoss takes full responsibility for supporting Danfoss products well into the future.

*The DrivePro™ Extended Warranty program can bring considerable cost and productivity advantages to your facility*

Selecting the right service and warranty program is as important as the initial product decision. The Danfoss DrivePro™ Extended Warranty program is tailored specifically to meet customer needs and offers a variety of support options to choose from.

### The logical choice—Danfoss DrivePro™ Extended Warranty

Danfoss DrivePro™ Extended Warranty program offers:

- Industry's longest coverage, up to six years
- 24/7 factory technical phone support
- One call, one single point of contact for support
- Certified local technicians
- Quality certified parts
- Controlled support costs

# DrivePro™ Extended Warranty Program

DrivePro™ Extended Warranty program must be purchased at the time of purchase of the drive, and is not available once the drive has been shipped. Contact DrivePro™ Sales for post-shipment service contract options.

## Program availability

| | Coverage term (years) | Exchange | Depot repair | On-site repair |
|---|---|---|---|---|
| VLT MICRO | 2-6 | Yes | | |
| VLT 2800 | 2-6 | Yes | | |
| VLT AutomationDrive | 2-6 | | Yes | Yes |
| VLT HVAC Drive | 2-6 | | | Yes |
| VLT AQUA Drive | 2-6 | | Yes | Yes |
| Harmonic Filters | 2-6 | | Yes | Yes |
| FCM 300 | 2-6 | Yes | | |
| MCD 200 | 2-6 | Yes | | |
| MCD 500 | 2-6 | | Yes | Yes |
| Drive Panels | 2-6 | | Contact Factory | Yes |

## Program coverage

| | Exchange | Depot repair | On-site repair |
|---|---|---|---|
| Parts or Replacement | Yes | Yes | Yes |
| Shipping from Danfoss | Yes | Yes | Yes |
| 24/7 Technical Support | Yes | Yes | Yes |
| Technician Travel & Expenses | | | Yes |
| USA* & Canada | Yes | Yes | Yes |
| Global | Call for Quote | Call for Quote | Call for Quote |
| Maintenance | Call for Quote | Call for Quote | Call for Quote |
| Drive Size | All | Wall-Mounted Units | All |

** Continental 48 states plus Anchorage, Alaska and Oahu, Hawaii*

**www.danfossdrives.com**

Danfoss can accept no responsibility for possible errors in catalogues, brochures and other printed material. Danfoss reserves the right to alter its products without notice. This also applies to products already on order provided that such alterations can be made without subsequential changes being necessary in specifications already agreed. All trademarks in this material are property of the respective companies. Danfoss and the Danfoss logotype are trademarks of Danfoss A/S. All rights reserved.

**Danfoss VLT Drives**
8800 W. Bradley Road
Milwaukee, WI 53224
Phone: 1.800.621.8806
1.414.355.8800
FAX: 1.414.355.6117
email: drivepro@danfoss.com
24/7 tech support: 1.800.432.6367

© Copyright 2011 by Danfoss 04/11

175R5760